Small Business Health Options Program (SHOP)

Passage Gold POS PCP

Benefit Summary

Tiered Network Plan

Passage plans require the selection of an in-network primary care provider upon enrollment.

A referral from your primary care provider is required to see a specialist.

Benefits	In-Network (INET) Non-Hospital based Member Pays	In-Network (INET) Hospital Based Member Pays	Out-of-Network (OON) Member Pays
Plan Deductible *Individual* *Family*	$3,000 per member $6,000 per family		$20,000 per member $40,000 per family
Separate Prescription Drug Deductible *Individual* *Family*	N/A per member N/A per family		N/A per member N/A per family
Out-of-Pocket Maximum Individual Family *(Includes deductibles, copays and coinsurance)*	$6,000 per member $12,000 per family		$30,000 per member $60,000 per family
Benefits	**In-Network (INET) Non-Hospital based Member Pays**	**In-Network (INET) Hospital Based Member Pays**	**Out-of-Network (OON) Member Pays**
Provider Office Visits			
Adult/Pediatric Preventive Visits	No cost	Not available in this setting	50% coinsurance per visit
Primary Care Provider Office Visit *(includes services for illness, injury, follow-up care and consultations)*	$30 copayment per visit	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Specialist Office Visits	$45 copayment per visit	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Mental Health and Substance Abuse Office Visits	$45 copayment per visit	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Outpatient Diagnostic Services			
Advanced Radiology *(CT/PET Scan, MRI)*	$75 copayment per service up to five copayments per year, then copayment waived	20% coinsurance per service after INET plan deductible is met	50% coinsurance per service after OON plan deductible is met
Laboratory Services	20% coinsurance per service after INET plan deductible is met	20% coinsurance per service after INET plan deductible is met	50% coinsurance per visit after OON plan deductible plan is met

Benefits	In-Network (INET) Non-Hospital based Member Pays	In-Network (INET) Hospital Based Member Pays	Out-of-Network (OON) Member Pays
Non-Advanced Radiology *(X-ray, Diagnostic)*	$40 copayment per service	20% coinsurance per service after INET plan deductible is met	50% coinsurance per service after OON plan deductible is met
Mammography Ultrasound	$20 copayment per service	20% coinsurance per service after INET plan deductible is met	50% coinsurance per service after OON plan deductible is met
Prescription Drugs – Retail Pharmacy (cost share based on 30 day supply per prescription)			
Generic Drugs *Tier 1*	$5 copayment per prescription	Not available in this setting	50% coinsurance per prescription after OON plan deductible
Preferred Brand Drugs *Tier 2*	$40 copayment per prescription	Not available in this setting	50% coinsurance per prescription after OON plan deductible is met
Non-Preferred Brand Drugs *Tier 3*	50% coinsurance up to a maximum of $300 per prescription	Not available in this setting	50% coinsurance per prescription after OON plan deductible is met
Specialty Drugs *Tier 4*	50% coinsurance up to a maximum of $500 per prescription	Not available in this setting	50% coinsurance per prescription after OON plan deductible is met
Prescription Drugs – Mail Order Pharmacy (up to a 90 day supply per prescription)			
Generic Drugs *Tier 1*	$10 copayment per prescription	Not available in this setting	Not covered
Preferred Brand Drugs Tier 2	$80 copayment per prescription	Not available in this setting	Not covered
Non-Preferred Brand Drugs *Tier 3*	50% coinsurance up to a maximum of $600 per prescription	Not available in this setting	Not covered
Outpatient Rehabilitative and Habilitative Services (40 visits per contract year limit combined for Rehabilitative physical, speech and occupational therapies. Separate 40 visits per contract year limit combined for Habilitative speech, physical and occupational therapies.)			
Speech Therapy	$45 copayment per visit	$45 copayment per visit	50% coinsurance per visit after OON plan deductible is met
Physical and Occupational	$30 copayment per visit	$30 copayment per visit	50% coinsurance per visit after OON plan deductible is met
Other Services			
Chiropractic Services *(up to 20 visits per contract year)*	$45 copayment per visit	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Diabetic Equipment and Supplies	50% coinsurance per equipment and supply	Not available in this setting	50% coinsurance per equipment and supply after OON plan deductible is met

Benefits	**In-Network (INET) Non-Hospital based Member Pays**	**In-Network (INET) Hospital Based Member Pays**	**Out-of-Network (OON) Member Pays**
Durable Medical Equipment *(DME)*	50% coinsurance per equipment and supply	Not available in this setting	50% coinsurance per equipment and supply after OON plan deductible is met
Home Health Care Services *(up to 100 visits per contract year)*	$25 copayment per visit	Not available in this setting	25% coinsurance per visit after separate $50 deductible is met
Outpatient Services *(in a hospital or ambulatory facility)*	$500 copayment per visit	20% coinsurance per visit after INET plan deductible is met	50% coinsurance per visit after OON plan deductible is met
Inpatient Services			
Inpatient hospital services include mental health, substance abuse, maternity, hospice, skilled nursing facility* and all IP settings. *(*skilled nursing facility stay is limited to 90 days per contract year)*	Not available in this setting	20% coinsurance per admission after INET plan deductible is met	50% coinsurance per admission after OON plan deductible is met
Emergency and Urgent Care			
Ambulance Services	20% coinsurance per visit after INET plan deductible is met	20% coinsurance per visit after INET plan deductible is met	Same as INET Hospital based
Emergency Room	Not available in this setting	20% coinsurance per visit after INET plan deductible is met	Same as INET Hospital based
Urgent Care Centers	$75 copayment per visit	$75 copayment per visit	50% coinsurance per visit after OON plan deductible is met
Pediatric Dental Care (for children under age 20)			
Diagnostic & Preventive	No cost	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Basic Services	50% coinsurance per visit after INET plan deductible is met	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Major Services	50% coinsurance per visit after INET plan deductible is met	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Orthodontia Services *(medically necessary only)*	50% coinsurance per visit after INET plan deductible is met	Not available in this setting	50% coinsurance per visit after OON plan deductible is met

Benefits	In-Network (INET) Non-Hospital based Member Pays	In-Network (INET) Hospital Based Member Pays	Out-of-Network (OON) Member Pays
Pediatric Vision Care (for children under age 20)			
Prescription Eye Glasses *(one pair of frames and lenses or contact lens per contract year)*	Lenses: 0% after plan deductible Collection frames: 0% after plan deductible Non-collection frames: Members choosing to upgrade from a collection frame to a non-collection frame will be given a credit substantially equal to the cost of the collection frame and will be entitled to any discount negotiated by the carrier with the retailer	Not available in this setting	Not covered
Routine Eye Exam by a Specialist *(one exam per contract year)*	$45 copayment per visit	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Additional Covered Services			
Adult Routine Eye Exam by a Specialist – over age 20 *(one exam per contract year)*	$45 copayment per visit	Not available in this setting	50% coinsurance per visit after OON plan deductible is met
Artificial Limbs *(includes associated supplies and equipment)*	20% coinsurance per equipment and supply	Not available in this setting	50% coinsurance per equipment and supply after OON plan deductible is met

- This is a brief summary of benefits. Refer to your ConnectiCare Insurance Company, Inc. certificate of coverage for complete details on benefits, conditions, limitations and exclusions, or consult with your benefits manager.
- If you have questions regarding your plan, visit our website at www.connecticare.com or call us at (860) 674-5757 or 1-800-251-7722.
- Out-of-Network reimbursement is based on the maximum allowable amount. Members are responsible to pay any charges in excess of this amount. Please refer to your ConnectiCare Insurance Company, Inc. certificate of coverage for more information.
- ConnectiCare offers a Telemedicine benefit for all members. The type of provider you see will determine the cost share and will follow the PCP or Specialist office visit.
- If you are a Massachusetts resident, please refer to your amendatory rider for Massachusetts mandated benefits for additional details of your mandated benefits.
- Under this program covered prescription drugs and supplies are put into categories (i.e., tiers) to designate how they are to be covered and the member's cost-share. The placement of a drug or supply into one of the tiers is determined by the ConnectiCare Pharmacy Services Department and approved by the ConnectiCare Pharmacy & Therapeutics Committee based on the drug's or supply's clinical effectiveness and cost, not on whether it is a generic drug or supply or brand name drug or supply.
- Amounts paid by members because they must pay a price difference for a brand name drug do not count towards meeting any deductible, coinsurance, copayment or cost share maximum.
- Most specialty drugs are dispensed through specialty pharmacies by mail, up to a 30 day supply. Specialty pharmacies have the same member cost share as all other participating pharmacies and are not part of ConnectiCare's voluntary mail order program. The member cost share for specialty pharmacy is different from the cost share for ConnectiCare's mail order program.
- Many services require that you obtain our Pre-Certification or Pre-Authorization prior to obtaining care prescribed or rendered by Non-Participating providers or a benefit reduction may apply. Without pre-authorization you may be responsible for the total cost of the service or benefits may be reduced by the lesser of $500 or 50%. Refer to the "*Pre-authorization and Pre-certification Addendum*" in your certificate of coverage for more details.
- For mental health, alcohol and substance abuse services call 1-888-946-4658 to obtain Pre-Authorization.
- In-network preventive and wellness services as defined by the United States Preventive Service Task Force (USPSTF), including immunizations recommended by the Advisory Committee on Immunizations Practices at the Centers for Disease Control (CDC), and preventive care and screenings supported by the Health Resources and Services Administration (HRSA) are exempt from all cost shares under the Patient Protection and Affordable Care Act (PPACA). Visit our website at www.connecticare.com to view a list of preventive and wellness services.